

E-catalog Privacy Policy

Our Privacy Policy explains you how we use your personal data (your "**Information**") when you are a User of our E-catalog.

1. Who are we ?

RAYGROUP is a French-joint stock company (société par actions simplifiée) (Share capital: 38500€) having its address at 113 cours Berriat, Grenoble (38000), and registered under number SIREN 487947483 (hereinafter referred as "**ARaymond**").

2. How can you contact us?

If you have any questions about the protection of your Information, you can contact us by one of the following means :

- **By mail** : dataprivacy.contact@araymond.com
- **By post** : ARaymond – *Legal Department* - 113 cours Berriat - 38019 Grenoble

3. Definitions

When we use capitalized terms in our Privacy Policy, we refer to the definitions below:

"**Information**" means personal data about you, whether that information directly or indirectly identifies you.

"**E-catalog**" means our e-catalog website which operates as a software as a service, and which allows you to seek reference products in the ARaymond catalogue. Signing up and login to the E-catalog is available at the following address: <https://catalog.araymond-automotive.com>

"**Privacy Policy**" means this document in its entirety.

"**User**" means you if you are a registered user of our Platform.

"**We**", "**us**", "**our**" and "**ARaymond**" mean our ARaymond company as identified in the "Who are we ?" section.

"Website" means our website accessible at the following address: <https://catalog.araymond-automotive.com>
4. What Information do we collect about our Users?

When you are a User of our E-catalog, we may use different categories of Information about you, which you may provide to us yourself or which we may collect indirectly.

Categories of Information	Description
User personal account	Username, password and email associated with the account, ID information provided as part of the contractualisation with you, rights and privileges on the E-catalog, type of files downloaded from the E-catalog
Technical support	Exchange with you (questions asked and answered, reporting of anomalies,

	opening of tickets)
Usage metadata	This metadata relates to actions taken on our e-catalog, such as a part of your IP address, the date and hour of use of the E-catalog, etc.

5. Why do we use User Information and for how long?

When you are a User of our e-catalog, We may use your Information for a variety of reasons:

Purpose	Legal basis	Period of data retention
Management of our contractual relationship with our Users (TOU)	Performance of a contract	The entire duration of our contractual relationship
Provision of technical assistance to the User	Legitimate interest	During the entire duration of the contractual relationship
Audience measurement of software use	Consent You can withdraw your consent at any time by writing to dataprivacy.contact@araymond.com .	25 months maximum

6. Who are the recipients of our User Information?

6.1. To our team

Your Information may be communicated to all our teams who need it to carry out their missions in the framework of the technical management of Users.

6.2. To our service providers

We use different service providers for different reasons:

Service provider's name	Reasons
OVH	To host the software online
Matomo	To obtain audience measures on the use of the software
3c-evolution	To design and maintain the software
Nyris	To provide the image recognition technology

6.3. To the entities of our group

ARaymond belongs to the network of companies whose various subsidiaries are listed, on an indicative basis, in the annex 1 attached to the present Privacy Policy. We may share some of your Information with some or all of the entities within our network of companies.

6.4. To administrative or judicial authorities

We may be required to disclose some of your Information to administrative or judicial authorities when we receive a court order.

7. Where do we process the Information of our User?

Our main computer servers are geographically located inside the European Union.

8. What are your rights?

The Personal Data Protection Regulations give you several rights:

Right of access	You can ask us to access all the Information we hold about you.
Right of rectification	You can ask us to correct your Information if it is inaccurate.
Right to object	You can ask us to stop using your Information where we do so because of a legitimate interest. You may also ask us to stop receiving commercial marketing.
Right to withdraw your consent	Where any of our processing is based on your prior consent, you may withdraw your consent at any time. We will then stop using your Information for that processing.
Right to erasure	You can ask us to erase your Information and stop using it.
Right to Limitation	You may ask us to temporarily stop using your Information but require us to temporarily retain it.
Right to portability	You may ask us to provide you with an export of your Information in a reusable format and, where possible, ask us to transfer it to another organisation for reuse.
Right to set instructions regarding your data in the event of your death	You have the right to set, update or revoke instructions regarding the retention, deletion or disclosure of your Information after your death.
Right to lodge a complaint	You may lodge a complaint with the authority responsible for protecting personal data (in France, the CNIL, www.cnil.fr) if you believe that your rights have not been respected.

9. How to exercise your rights?

To exercise your rights, please contact us using the details in the "**How can you contact us ?**" section.

We will do our best to provide you with a response within one month.

The rights you can exercise are defined by the GDPR and depend on the legal basis of our processing. There may therefore be occasions when we cannot accept a request to exercise rights because the right claimed cannot be exercised. If this is the case, we will inform you.

We may also ask you for proof of identity to ensure that it is you who is exercising your rights and where we have no other means of ensuring this. You should only send us proof of identity if we ask for it.

Annex 1 : List of the affiliates of the ARaymond Network

The below list is given on an indicative and may be, as the case be, updated.

A. RAYMOND BRASIL LTDA	Brasil
ARaymond Precision Equipment (Zhenjiang) Co., Ltd.	China
A. RAYMOND JABLONEC s.r.o.	Czech Republic
A. RAYMOND JABLONEC s.r.o.	Romania
ARAYMOND FRANCE SAS	France
RAYNET SAS	France
A. RAYBOND SAS	France
ARAYMOND FLUID CONNECTION FRANCE SAS	France
RAYNET GmbH	Germany
A. RAYMOND GmbH & Co.KG	Germany
A RAYMOND ITALIANA S.r.l.	Italy
A RAYMOND JAPAN Co., Ltd.	Japan
A RAYMOND TECNIACERO SAU	Spain
A. RAYMOND Ltd.	United Kingdom
ARAYMOND MANUFACTURING CENTER NORTH AMERICA, Inc.	USA
ARAYMOND FLUID CONNECTION GERMANY GmbH	Germany
A RAYMOND BAĞLANTI ELEMANLARI SANAYİ VE TİCARET LTD. ŞTİ.	Turkey
RAYCONNECT, Inc.	USA
RAYGROUP SASU	France
RAYMOLD SAS	France
PACIFIC SIGHT HOLDINGS Ltd	China
PACIFIC SIGHT HOLDINGS Ltd.	Hong Kong
A. RAYMOND KOREA Co., Ltd	South Korea
A RAYMOND FASTENERS INDIA Pvt. Ltd	India
A. Raymond RUS LLC	Russia
ARaymondlife SAS	France
RAYCE EURL	France
RAYNET AMERICAS, Inc.	USA
A.RAYMOND TINNERMAN MANUFACTURING HAMILTON, Inc.	Canada
ARAYMOND MAROC S.A.R.L.A.U.	Marocco
ARAYMOND INDUSTRIAL NORTH AMERICA, Inc.	USA
RAYCE	Germany
RAYCE S.à.r.l	Germany
A. RAYMOND CORPORATE CHINASIA Ltd	Hong Kong
A. RAYMOND TINNERMAN AUTOMOTIVE MEXICO	Mexico
RAYGROUP SASU	Germany
ARAYMOND INDUSTRIAL SL	Germany
ARAYMOND INDUSTRIAL, S.L	Spain
ARAYMOND INDUSTRIAL	France

A. RAYMOND TINNERMAN MEXICO HOLDINGS, LLC	USA
A. RAYMOND AUTOMOTIVE FASTENERS (Zhenjiang) Co., Ltd	China
RAYCONNECT FLUID HANDLING SYSTEM (Zhenjiang) Co., Ltd	China
ARAYMOND ENTERPRISE MANAGEMENT CONSULTING (Zhenjiang) Co., Ltd	China
ARAYMOND ENERGISSAS	France
RG PI SAS	France
A. RAYMOND SINGAPORE PTE. LTD.	Singapore
A. RAYMOND SINGAPORE PTE. LTD.	Thailand
ARAYMOND INDUSTRIAL FASTENING SYSTEM (Zhenjiang) Co., Ltd	China
A.RAYMOND FASTENERS MEXICO	Mexico
ARAYMOND ENDÜSTRIYEL TASARIM VE TICARET LIMITED SİRKETİ	Turkey
ARaymond North America, LLC.	USA
ARAYMOND AZZURRA	Italy